



## Payment and Deposit Policy

We understand that in home care can be expensive. One Life LLC offers various forms of payment and payment arrangements, including multiple programs for those who do not meet our income requirements. Please let us know if you encounter any income related barriers related so that we may check your eligibility for our LEAF program and other associated income-based program. We strive to keep our quality care options affordable for everyone.

One Life LLC requires a deposit of one week's service if clients are private or cash pay.  
Example: 1 week at \$200.00 per week = \$200.00 deposit

The deposit is due PRIOR to the start date of service and is NON-REFUNDABLE. All payments are due on the 8<sup>th</sup> day of service.

Example: If service starts on a Thursday, payment is due the following Thursday.

There is a 3-Day grace period, after the third day a late fee of \$5.00 per day will be added until payment is received in full.

If mailing a payment please make all check payments payable to:

**One Life LLC  
5001 Gallatin Pike  
Nashville, TN 37216**

Payments that arrive late through the mail will be responsible for paying a late fee. Charges will be added to the next invoice.

One Life LLC offers the following forms of payment:

**Debit Card  
Credit Card  
Check  
PayPal (paypal.me/onelifellc)  
CashApp (\$OneLifeLLC)**

All payments must be sent to the office. No payment is to be given directly to the caregiver. Failure to comply with this policy will result in your care contract being suspended or terminated after a period of 7 days.

By signing you acknowledge that you have read, understand, and agree to the Payment and Deposit Policy listed above.

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Client or Representative Signature

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Date